

Activity 1: Payments Group Case Study (Chequing & Savings Accounts)

Solve the case studies below using the following product tables. These banks aren't real - but their offers mirror real Canadian banks.

Youth chequing	Monthly fee	Monthly transactions	Monthly Interac e-transfers
Cowabunga Credit	None	30	2 free, \$0.50 each after
Sochway Bank	None	Unlimited	Unlimited
Westwood Online	None	Unlimited	Unlimited

^{*}Online banks do not offer special products for youth / students - but you can open their regular accounts without age restriction.

Student chequing	Monthly fee	Monthly transactions	Monthly Interac e-transfers
Cowabunga Credit	None	30	Unlimited
Sochway Bank	None	Unlimited	Unlimited
Westwood Online	None	Unlimited	Unlimited

^{*}Online banks do not offer special products for youth / students - but you can open their regular accounts without age restriction.

Regular chequing	Monthly fee	Monthly transactions	Monthly Interac e-transfers	Balance to waive fee
Cowabunga Credit	\$13.95	30	Unlimited	\$2000.00
Sochway Bank	\$12.95	Unlimited	Unlimited	\$3000.00
Westwood Online	None	Unlimited	Unlimited	N/A

Savings accounts	Interest rate	Free monthly transactions
Anonymous Associates	2.80%	Unlimited transfers, 2 Interac
Rufford and Sons	2.70%	2 free transfers, \$0.50 per Interac
B.A.C.	2.10%	Unlimited transfers, 2 Interac
Sochway Bank	2.00%	Unlimited transfers, 2 Interac*

^{*}Unlimited if both chequing and savings accounts are at the same bank.



Case 1

Jerry is 16 and has never had a bank account in his life. His parents give him an allowance and, every week, he spends it all on lunches at Pizza Palace. What account(s), if any, does Jerry need and why? Which bank(s) should he choose for each product?

Case 2

Christine is 17. She has a youth chequing account at Sochway Bank - and loves how it works for her. She has a part time job and is trying to save as much as possible for dance lessons. She doesn't know what e-transfers are and has never used them. What account(s), if any, does Christine need and why? Which one(s) should she choose?

Case 3

Sam is turning 18 soon. She has a youth chequing account at Cowabunga Credit and opened a savings account at Sochway because they had a much higher interest rate. She makes frequent deposits and e-transfers between her accounts, and always runs out of both. She envies her friends who have unlimited transfers and e-transfers. What changes, if any, should Sam make to her payment set-up? Justify your answer.

Case 4

Mark is turning 18 soon. He has a youth chequing account at Cowabunga Credit and a savings account at B.A.C. Mark rarely withdraws money from his savings account - he's saving to buy a gaming PC and only makes deposits. Assuming he wants to save as much as possible and avoid paying unnecessary fees, what changes, if any, should Mark make to his payment set-up? Justify your answer.



Activity Answer Key

Case 1 (Jerry)

- Any youth chequing account or an online-bank chequing account.
- Jerry needs to decide whether he prefers an online bank, like Westwood, or a traditional one, like Sochway or Cowabunga. Online banks don't offer youth accounts but their offers are often better than conventional youth accounts. Some people prefer traditional banks with branches they can visit instead of an online bank's 24h hotline.
- Online chequing accounts don't convert, they're for all ages.
- Jerry has no need for a savings account right now due to negligible savings and no income aside from an allowance. He should consider putting some of his allowance aside every week, into a high-interest savings account.

Case 2 (Christine)

- If Christine really likes her Sochway youth account and it works for her, she should keep it. Youth accounts are not that different from each other. Keep in mind that, if she stays with Sochway, a traditional bank, her account will convert to their regular account when she turns 18.
- If Christine didn't like her youth account, or the regular account it would convert to, she could open an account at Westwood Online they have a better offer (no minimum balance required to waive the monthly fee) and Christine wouldn't have to worry about her account converting.
- Christine's trying to save as much as possible. She's not going to be making a ton of e-transfers and will mostly make deposits to her savings account (from her part-time job earnings). She doesn't need unlimited e-transfers, so there's not much to gain by opening a savings account at the same bank as her chequing account. Instead, she should find a savings account with the highest possible interest rate, like Anonymous Associates, and link it to her chequing account.

Case 3 (Sam)

- Sam wants unlimited transactions and e-transfers. She needs to close her youth chequing account at Cowabunga and open one at the same bank as her savings account, Sochway.
- If she opens a youth chequing account at Sochway, it will convert to their regular account when she turns 18, and the bank will charge her a monthly fee if she doesn't meet the minimum balance requirement.
- If Sam's willing to give up unlimited e-transfers between her chequing and savings account, she could open an online chequing account at Westwood and a higher interest savings account at Anonymous Associates. Once she links the new accounts, she'll still have unlimited transfers, but only 2 free e-transfers per month.
- Unlike Sochway, Westwood Online's chequing account won't convert when she turns 18 and doesn't require a minimum balance to waive the monthly fee.



Case 4 (Mark)

- Mark is turning 18 he shouldn't let his chequing account convert to Cowabunga's regular
 account (because the bank will charge him a monthly fee if he doesn't meet the minimum
 balance requirement). Instead, he should open a no-fee online account at Westwood with
 unlimited transactions (this allows him to easily withdraw funds from his chequing account
 and add them to his savings).
- If Mark prefers a traditional bank, he could go to a local Sochway branch and ask them if they could open a regular chequing account for him, even though he's not 18. They probably will, because he's turning 18 soon. Remember, Sochway has a minimum balance requirement to waive the monthly fee.
- Mark should close his savings account at B.A.C. and open one with a higher interest rate, like Anonymous Associates, then link it to his chequing account.
- Mark doesn't need unlimited e-transfers between his accounts he's a saver, not a spender.



Terms of Service

FinStart's goal is to educate.

The information on the Site is provided for general information only and is not exhaustive. We aim to update the Site as needed. However, the information can change without notice we cannot guarantee that it will always be accurate and error-free. Please do your own research to verify for yourself the ideas you find on this Site.

FinStart © not a financial services firm. The information on this Site does not constitute advice of any kind and does not nor should it replace competent financial services, legal, accounting and other professional advice. Please do not rely on this information to make financial or investment decisions and seek independent advice as required for your purposes.

We do not warrant that your use of the Site, the operation or function of the Site, or any services offered through or from the Site, will be uninterrupted, that defects will be corrected, or that this Site or its server are free of viruses or other harmful elements.

Therefore, FinStart or its contributors shall not be liable for any damages related to your use or inability to use this Site, including without limitation direct, indirect, special, compensatory or consequential damages, lost profits or loss of or damage to property.

If you are dissatisfied with the Site, any of its contents, or any of our terms, kindly contact us directly.

<u>Proprietary Materials</u>. The website and all associated educational resources are owned and operated by FinStart.ca. The visual interfaces, graphics, design, compilation, information, computer code (including source code or object code), software, services, content, educational videos and exercises, lesson plans, and all other elements are protected by Canadian and international copyright, patent, and trademark laws, international conventions, and other applicable laws governing intellectual property and proprietary rights. Except for any user content provided and owned by users, all content and trademarks, service marks, and trade names, contained on or available through the website are owned by or licensed to FinStart.ca.

<u>Licensed Educational Content</u>. FinStart.ca may make available on the Website certain educational videos, exercises, and related supplementary materials that are owned by it or its third-party licensors. FinStart.ca may grant to you in writing a non-exclusive, non-transferable right to access and use such content solely for agreed-upon one-time non-commercial use in a specified classroom setting.

<u>Crediting FinStart.ca</u>. If you distribute, publicly perform or display, transmit, publish, or otherwise make available any licensed educational content or any derivative works thereof, you must also provide prominently the following notice: "All FinStart content is available for free at www.finstart.ca".

Third-Party Sites, Products and Services. The website may include links or references to other web sites or services solely as a convenience to users. FinStart.ca does not endorse any such reference sites or the information, materials, products, or services contained on or accessible through them. Access and use of reference sites, including the information, materials, products, and services on or available through reference sites is solely at your own risk.

No Warranties. The website, and all data, information, software, website materials, content, user content, reference sites, lesson plans, additional educational resources, services, or applications made available in conjunction with or through the website, are provided on an "as is", "as available", and "with all faults" basis. To the fullest extent permissible pursuant to applicable laws, FinStart.ca and its affiliates and licensors, disclaim any and all warranties and conditions, whether statutory, express or implied, including, but not limited to, all implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement. No advice or information, whether oral or written, obtained by you from FinStart.ca or through the website will create any warranty not expressly stated herein.

<u>Content</u>. FinStart.ca, and its suppliers, licensors, and affiliates, do not warrant that the website or any data, user content, functions, or any other information offered on or through the website will be uninterrupted, or free of errors, viruses or other harmful components, and do not warrant that any of the foregoing will be corrected.

<u>Harm to Your Computer</u>. Users understand and agree that their use, access, download, or otherwise obtaining of content, website materials, software, or data through the website (including through any APIs) is at their own discretion and risk, and that they will be solely responsible for any damage to their property (including their computer systems) or loss of data that results therefrom.

FinStart for Teachers. FinStart makes available certain resources to teachers who register with us such that they can use them to work with students in order to provide such students with tutorial or educational services as part of the school's curriculum or as an extra-curricular activity, and to review and evaluate educational achievement and progress of such students. If you are accessing our resources on behalf of a school, school district, or any educational institution, the following terms apply to you:

- (a) Limitations on Use. FinStart's website and resources are provided to you for educational purposes as part of the school curriculum. You must use them in compliance with all applicable laws, rules, and regulations. You agree not to reproduce, duplicate, copy, sell, resell or otherwise exploit for any commercial purpose, any portion of our website or any resources we share with you.
- (b) Responsibility for Consent and Notices. You and your school assume sole responsibility for obtaining any consents required from parents or guardians, and for providing appropriate disclosures to users and their parents regarding their use of our resources and our terms of use. You agree to be bound by these terms. Specifically you agree, individually and on behalf of the institution, that:
- (i) You assume sole responsibility for providing appropriate notices and disclosures to students accessing our resources for classroom use and their parents regarding the students' use of our website and any resources we share with you and our terms.
- (ii) You assume sole responsibility for obtaining any consents required from parents or guardians in connection with accessing our website and other resources for classroom use. You represent and warrant to FinStart that, prior to using our website and resources with students, you have either obtained all necessary parent or guardian consents, or have complied and will comply with all applicable requirements of an exemption from or exception to parental consent requirements.
- (c) Use of Integrated Services. If you choose to allow your students to use another service, such as Google Classroom, in conjunction with using FinStart's website and other resources, you are responsible for educating your students on the proper use of integrated services.